

Terms and Conditions

Payment

All payments are due upon receipt. If a payment is not received or payment method is declined, the buyer forfeits the ownership of any items purchased. If no payment is received, no items will be shipped.

Shipping Policies

Shipping will be paid for by the buyer in the amount agreed upon by the seller at the time of purchase. If an item is lost during shipping, the total cost of item, including shipping, will be refunded to the buyer by the seller. Shipping costs may double if shipping internationally. If an item is damaged during shipping, seller will not be held responsible. Customer must retain damaged packaging and submit damage proof to seller. If an item is damaged during shipping, a replacement item will be sent free of charge.

Refund/Return Policy

Items are entitled to be refunded or returned based on complaint. If an item is unsatisfactory, a written explanation is needed before the item may be considered for a refund. Buyer must take into account the description of the item before requesting a refund. If the item matches the description by the seller and the buyer is unsatisfied, seller is not responsible for refund. Exchanges are granted on a case-by-case basis. Product needs to be unopened and not damaged. Restocking fees may apply. Customer responsible for return shipping charges.

Cancellation

An item may be cancelled up until payment has been processed. Once payment has been processed, the buyer is responsible for payment. An immediate request to cancel an order that has not been shipped will be processed as a full refund within 2 business days.

Complaints

Any complaints about items or sellers may be sent to our support team:

info@floravitahealth.com

Each case will be looked at individually, and the seller will be in contact in order to resolve. We take our customer satisfaction very seriously and will work hard to earn your trust!

Legalities

The seller is not responsible for any health or safety concerns once the buyer has received the item. If any harm is incurred from the items purchased by the buyer, the seller shares no responsibility. The information on this website is not intended to diagnose any ailments. Customer responsible for proper use, please follow instructions on label or visit website for more information. Product has not been evaluated by the FDA. Please talk to your physician before starting any new health supplements or regimen; especially if currently taking prescription medication as reactions can occur.

These terms and conditions are subject to change.